Support Platforms - Task #629

List of users needs cleanup

01/05/2011 07:06 PM - Szilárd Páll

Status:	In Progress	
Priority:	Normal	
Assignee:	Rossen Apostolov	
Category:	Redmine	
Target version:		

Description

The list of users contains quite many obscure items with no name and some of the users have acquired the "empty" last name. We should clean up this list. Moreover, the current default password is quite insecure and opens up the door for spammers.

I suggest that we change the passwords to something way less obvious and send warning mails to all users to log in and change their passwords and update their profiles.

History

#1 - 01/06/2011 04:49 PM - Teemu Murtola

It also appears that some people have more than one account; it would be good to clean up those as well. Now, e.g., the "Assigned to" dropdown list can show the same person more than once, making it a bit tricky to know which one is in active use.

#2 - 11/20/2012 05:51 PM - Rossen Apostolov

Clearing users: we can remove everyone who hasn't logged in since we moved to redmine. They can always register again if needed.

Double accounts: I fixed a few of those long time ago, what else is left?

#3 - 01/21/2013 11:04 AM - Rossen Apostolov

Any objection to remove those who haven't logged in at all?

#4 - 01/21/2013 02:08 PM - Szilárd Páll

- Category set to Redmine

Rossen Apostolov wrote:

> Any objection to remove those who haven't logged in at all?

I don't see any issues with that except that we don't want to remove anyone with data tied to their user in the database (most importantly issues).

Looking back in the history it seems that most reports imported from Bugzilla have the user data correctly retained, but there are some exceptions (e.g Erik's old bugs seem to not be correctly associated to his current account which IMO is a bug - although not critical one). Therefore, one can not assume that any user that has never signed in into Redmine will not have relevant data associated to his/her account.

#5 - 01/21/2013 03:49 PM - Rossen Apostolov

Maybe redmine warns if account has had activity before deletion but I'm not sure. Also, it's possible to only lock accounts without deletion.

Is there something else to be done or close it?

#6 - 01/21/2013 03:51 PM - Szilárd Páll

As with other issues in redmine, until the inactive accounts *with no linked information* get removed, the status should be set to "In progress" and closing should happen when the issue is really solved. ATM I still see hundreds of users with empty "last connection" field.

#7 - 05/20/2013 03:15 PM - Rossen Apostolov

- Status changed from New to In Progress

- Assignee set to Rossen Apostolov

Deleting a user preserves his activity but as "anonymous". So I suggest we remove all that never logged in since we moved to redmine.

#8 - 05/31/2017 05:38 PM - Szilárd Páll

WHat's the status of this issue?